

## BOB Joint Forward Plan – Feedback Themes and Responses

An Initial version of the Joint Forward Plan was produced for the end of March 2023, in line with the timescales specified by NHS England. This version was shared with multiple system partners – including each of our six NHS Providers and our five Health and Wellbeing Boards – to give partners an opportunity to review content and provide feedback ahead of finalisation by the end of June 2023. All feedback received has been considered and changes have made to the JFP in response. The significant themes are captured below with details on how the feedback has been considered in the latest version.

Themes	Feedback received	Our Response
<b>Overall length of the Joint Forward Plan</b>	We received comments on the overall length of the JFP, and suggestions that a shorter more accessible version would be beneficial	<p>We have made numerous amendments throughout the JFP to condense existing material and reduce page-count where possible. For example, we have reduced overall page count in sections 1 and 2 through refining content throughout these sections. We have also produced a short Executive Summary version of the document (c. 17 pages), which captures key background and contextual information, how we will respond to our key challenge areas, and provides a high-level summary of our five-year ambitions for each service area.</p> <p>This summary is deliberately more accessible and shareable version of the document.</p> <p>We are planning to publish four separate documents, allowing users to access the right level of detail as they require:</p> <ul style="list-style-type: none"> <li>• Summary of our JFP</li> <li>• Joint Forward Plan – main document</li> <li>• Appendix A – Service Delivery Plans</li> <li>• Appendix B – Supporting Information</li> </ul> <p>Plans are in action to deliver an easy read version of the Joint Forward Plan once the final version has been confirmed.</p>
<b>Strategic focus and clarity</b>	We received comments that the focus on the key strategic challenge areas in the JFP was welcome but the JFP would benefit from additional longer term focus and prioritisation and less on short term operational challenges	<p>The JFP identifies four key challenge areas that will be prioritised and worked on collaboratively as a system: shifting the focus of our model of care to keep more people healthy and well in the community, reducing inequalities, improving experience the experience of our services and delivering sustainably. We recognise we need to work differently as a system and have chosen to take a longer-term transformational approach to these four challenges. Updates to our plans for these key challenges have been made in response to feedback- this includes actions for the year-ahead and for the longer term. This includes:</p> <ul style="list-style-type: none"> <li>• Clarifying realistic transformational activity for 2023/24 for each of the challenge areas – balancing change with operational pressures.</li> <li>• Defining how we will oversee and influence progress across these challenge areas</li> </ul> <p>The JFP is also required to describe how the ‘universal commitments of the NHS’ will be delivered and is therefore deliberately aligned to the NHS operational requirements.</p>
<b>Governance</b>	We received comments that the governance structures and processes were unclear	<p>Updates to the JFP have been made that clarifies how our plans will be overseen, managed and monitored. For each Service Plan, we have specified:</p>

	relating to how our plans would be overseen and monitored.	<ul style="list-style-type: none"> <li>• An ICB Executive who has overall responsibility and accountability for delivery of the plan</li> <li>• The key governance forum and/or committee that will oversee the delivery of each Service Plan</li> </ul> <p>For our key challenge areas, we have included new content on how we propose shaping our future work in these areas through establishing a System Transformation Group</p>
<b>Finance</b>	We received comments that the sections relating to financial implications of the plans and affordability could be stronger with greater clarity over the funding assumptions for future years	<p>The relevant sections have been clarified. This confirms that the JFP has been developed in line with 2023/24 operational and financial planning and recognises that the certainty on the financial implications is reduced as plans reach further into future years. A key aim of 2023/24 is to develop a financial plan that will support and enable system change.</p> <p>We recognise the challenge associated with committing to longer term plans without clarity over funding arrangements. The JFP will be updated on an annual basis – and a key element of this will be revisiting plans to ensure they are realistic and affordable in light of any changes to funding availability.</p>
<b>Accessibility and communication</b>	We received feedback from our public engagement focus groups that accessibility and communication in BOB needs to be improved, particularly with regards to primary care.	<p>In response we have strengthened the ambition of two of our system challenges areas:</p> <ul style="list-style-type: none"> <li>• The Model of Care challenge aims to create an integrated approach to primary care, accelerating opportunities for integrated neighbourhood teams and moving care closer to home. This should help with the access issues people in BOB currently face.</li> <li>• The user experience challenge recognises the access and waiting times issues experiences by some people using our services. A number of issues are already underway with interventions in 23/24 planned to include a better understanding of demand and capacity in primary care and pathway reviews for a number of higher intensity specialties.</li> </ul>
<b>The need to promote a greater focus on care in the community</b>	We received feedback that greater clarity could be provided in the primary care strategy ambition on intended/expected role of community services	The 2023/24 action to develop a primary care strategy now includes a more detailed description of a community- based model of care – with a particular focus on the implementation of integrated Neighbourhood teams, in line with the recommendations of the Fuller stocktake report.
<b>Prevention and Inequalities</b>	We received feedback that requested specific changes to Smoking, Weight Management and the Drug & Alcohol Service Plans to ensure more clarity on the outcomes that will be delivered	Feedback was taken into account and where appropriate, amends made to the Joint Forward Plan service delivery plans to reflect the comments received and clarify outcomes.